

Why Work for ETC?

We asked our field staff and admin team why they would recommend working for ETC and here are some of the responses:

- We already have a GREAT team that works well together and enjoys each other's company – we are more than co-workers, we are like an extended family
- We have a great support team that will make your job easier
 - Recruitment Specialist – helps recruit host families and local coordinators for all regions
 - Training Specialist – provides complete training for new local coordinators and processes new employee paperwork so you don't have to.
 - Communications and Training Director – creates THOROUGH training and support materials for independent contractors, staff, host families, and students
 - Communications Specialist – provides direct student and host family support through counseling and mediation
 - Regional Managers - Experienced and extremely supportive and knowledgeable
 - Admin Assistants – provide tremendous support to the field with their day to day workload. Each RM is assigned a personal admin assistant
 - Portland and Executive Staff – 20+ years' experience, professional, supportive and have a real passion for what they do
- We offer great incentive trips – with affordable “buy-in's”
 - (Previous trips include Hawaii, Paris, Costa Rica, Disney Cruise)
- We offer great placement incentives – cash, trips, travel vouchers, gift cards, house-keepers, spa days and other fun and motivating ideas
- We know our students by name – they are not a number
- We are small and very family oriented yet extremely professional and efficient
- We have higher standards in our students, host family selection and our staff
- There is always stress in this business, but at ETC we work HARD and PLAY HARDER 😊
- **According to the State Department, we are one of their most-trusted organizations and one of the top in compliance 😊**
- Nearly half of our families this year were repeat families, which says a lot about the kind of experience we give our families and students, and how good we are at building strong relationships in the communities we work in

Quotes from some of our team:

“I really can't emphasize enough the helpfulness of ALL of the staff. Every time I've needed help with a project or task and asked for support from the team there was always someone who was willing to jump in and help. Also, we aren't confined to our job titles. Everyone helps each other with whatever is needed to get the job done. And of course the "All hands on deck" during placement season.”

Sarah Rohler - Recruitment Specialist

“Our training program is outstanding and offers a multitude of learning opportunities from e-Learning, live trainings, robust resource and supplemental materials geared towards providing relevant information that has proven to be extremely beneficial to the field. Our support team is very responsive, and we are passionate about helping others with any issues or challenges that arise.” – Flo Ruiz, ETC Training Specialist

“We have low turnover with our Administrative Team, Student Support Team, Field Managers and Local Coordinators. Most have been with ETC for at least 5-8 years. People who come to us from other agencies say they really liked that since most of them have had a new manager or support team every year.

Sheri Quiros – Regional Manager

46% return rate with our HF’s also speaks to the caliber of students we attract.”

Glenna Tooman – Field Manager

“One reason our Host Families love us is because our LCs meet with our students every month and speak with host families every month. A lot of companies only meet once a semester with the students, which leaves too much room for things to fall apart. I really love that we have monthly support for our students AND families. I feel as an LC it helps us know about the little things that could turn into big things down the road.”

Jana Hoffmann – Local Coordinator and Host Mom

“ETC offers the level of professionalism of large corporations with the attention to details that a small organization does. When an issue arises in the field all members of the staff receive direct support from the Executive team to provide a solution. From our Director/CEO to our Field Director and Managers, everybody intervenes to offer support and prompt actions to resolve the problem.

Silvia Phillips - Communications Specialist

“The ETC staff are people who really care about us - they value us as people, appreciate us as employees and stand by us with whatever support we need. Teamwork like that keeps a company growing and the employees happy!” – Laura, LC

“I enjoy the autonomy while still being part of a team. As part of the team, other LCs, my manager and the entire ETC staff are invested in my efforts by providing encouragement, collaboration, tools to do my job, and congratulations when the job is done.” – Lisa, LC